

The Emergency Department Information Exchange

What is EDIE?

The Emergency Department Information Exchange (EDIE) is an internet delivered service that enables care providers to better identify and treat high utilization and special needs patients.

How Does EDIE Work?

EDIE provides a framework for ED Care Management where care providers can work in concert to develop and implement effective care guidelines for high utilization and special needs patients. This framework allows for both increased communication between participating facilities as well as real time delivery of crucial medical information to care providers. EDIE can proactively alert care providers when these patients enter the ED through a variety of methods such as fax, phone, email, or integration with facility's current EMR. Once notified, care providers can use EDIE to access care guidelines and crucial information on the patient from other participating facilities to better determine the patient's actual medical situation.

Who Benefits from EDIE?

While multiple neighboring facilities using EDIE together stand to benefit from increased communication and awareness of each other's high utilization patients, even a hospital using EDIE in isolation benefits greatly from the ED Care Management framework that EDIE provides.

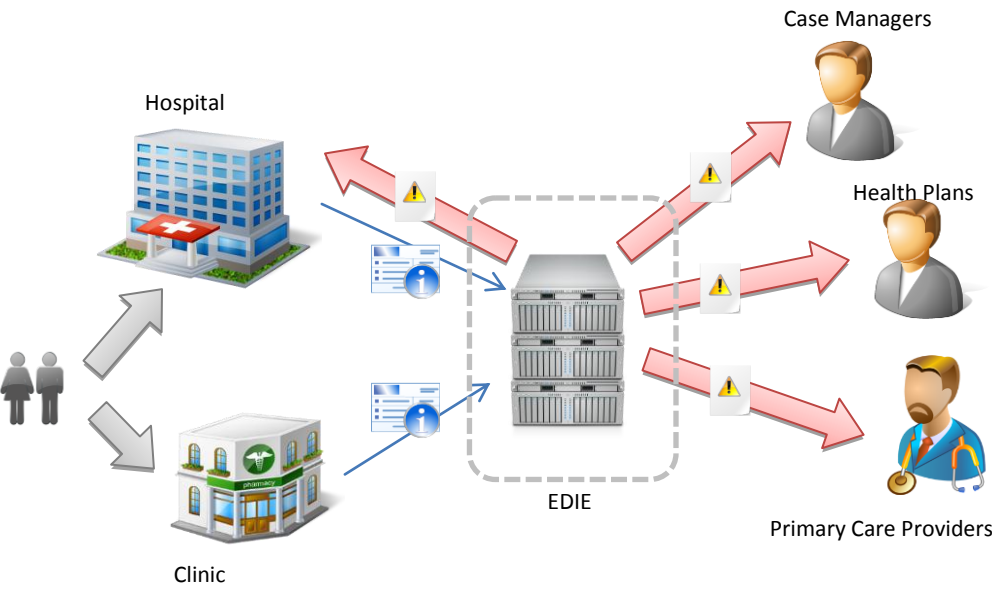
EDIE Provides

- A flexible framework to run your Care Management Programs
- Notifications when high utilization or special needs patients visit your facility
- Secure access to participating facility visit information regarding your patients
- Analytic and Management capabilities

EDIE is HIPAA compliant and implements up-to-date security protocols to ensure patient information is properly protected.

Even a hospital in isolation using EDIE can significantly improve outcomes for its high utilization rate patient population.

How EDIE Works



Delivering Continuity of Care

Care guidelines follow EDIE patients around to all points of care giving care providers deeper understanding to the needs of the patient and providing better continuity of care for the patient.

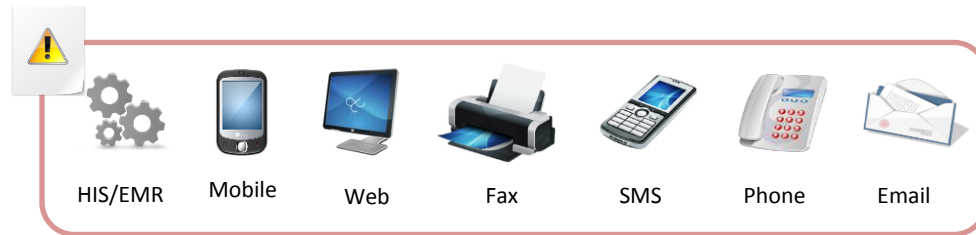
Enhancing Communication

EDIE coordinates communication between all interested parties of a patient such as primary care providers and case managers.

Empowering Care Providers

With the appropriate health context and understanding of a patient's health issues, providers can feel confident making treatment decisions for high utilization and special needs patients who frequent EDs and clinics.

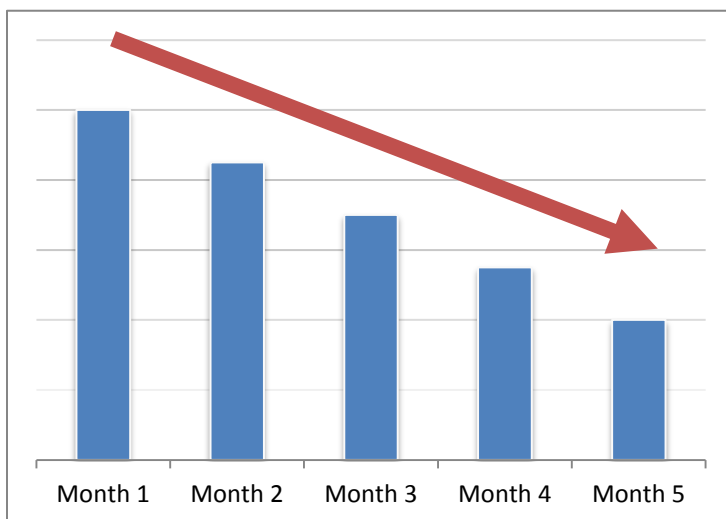
Notification Methods



Choose How to be Notified of Patient Activity

EDIE can send notifications through a variety of methods including directly to your Health Information System (HIS), to your mobile device (EDIE Mobile App), or through other communication channels.

Reduce Non-Emergent Patient Visits



EDIE Delivers Results

Patients Enrolled in EDIE on average have a **sustained 60% reduction in ED visits** within the first year of enrollment.